



Date:	November 25, 2024
To:	Industry Task Force
From:	Dale Wispinski, Chief Appeals Commissioner and CEO
RE:	Appeals Commission Update

The Appeals Commission is pleased to provide an update on its metrics for:

- Volume of new appeals
- Timelines for Notice of Appeal to hearing
- Timelines for hearing to decision

Updates on the Appeals Commission’s programs (Advisor Office and Medical Panels Program) are also contained in this document.

Appeals Commission

Volume of Appeals

Our volume of new appeals so far this year continues to trend higher than last year.

2024-2025 Fiscal Year (April 1, 2024 – October 31, 2024)	463
2023-2024 Fiscal Year (April 1, 2023 – October 31, 2023)	374

Average Timelines for Notice of Appeal to Hearing

This timeline remains higher than target as a result of an ongoing shortage of Hearing Chairs and an increased number of new appeals. Mitigation efforts are ongoing.

2024-2025 Fiscal Year (April 1, 2024 – October 31, 2024)	205 days
2023-2024 Fiscal Year (April 1, 2023 – October 31, 2023)	185 days

Average Timelines from Hearing to Decision

We continue to be within range of our target of 30 days from hearing to decision.

2024-2025 Fiscal Year (April 1, 2024 – October 31, 2024)	26.39 days
2023-2024 Fiscal Year (April 1, 2023 – October 31, 2023)	28.58 days

Advisor Office

The services of the Advisor Office continue to be in high demand.

	April 1, 2024 – October 31, 2024	April 1, 2023 – October 31, 2023
New Worker Clients	1152	717
New Employer Clients	95	108
Worker Files Closed	760	717
Employer Files Closed	78	82
DRDRB Hearings	227	177
Appeals Commission Hearings	136	127

Medical Panels Program

Our focus at the Medical Panels Program continues to be on processing new files as expeditiously as possible.

	April 1, 2024 – October 31, 2024	April 1, 2023 – October 31, 2023
New Medical Panel Referrals	1	2
Medical Panel Examinations Held	1	10
Active Files as of October 31	1	2